
Orders, Fulfillment, & Who to Contact



dex·ter·i·ty
/dek'sterədē/ (noun)

1. agility, nimbleness, talent, skill, expertise, artistry, finesse, inventiveness, artfulness, savvy, street smarts

FOR CONSUMERS

Dexterity titles are available directly via our online store, at fine bookstores everywhere, or at a variety of online retailers. If interested direct bulk purchasing for institutional or event purposes, please contact us at info@dexteritycollective.co.

FOR RETAILERS AND DISTRIBUTORS

Dexterity titles are available for purchase direct, as well as through major wholesalers like Ingram and Anchor Distributors.

All titles are sold on a returnable basis unless otherwise specified on an account's purchasing terms, and returns are accepted up to six months after titles go out of print.

Please contact us at info@dexteritycollective.co for our standard retail and distributor terms and/or to place a retail order.

Additional discounts are available for distribution center deliveries, author events, and other promotions. Co-op advertising is available on a title-by-title basis.

Title information is available through Edelweiss, and ONIX feeds of product information are available on request.

To request review copies or samplers of any Dexterity titles, as well as sales sheets and marketing information, please feel free to contact us at info@dexteritycollective.co.

For rights and licensing information, as well as international sales opportunities, please contact Matt West at matt.west@dexteritycollective.co.

RECEIVING AND FULFILLMENT ADDRESS

Dexterity fulfills orders and receives returns out of Indianapolis, Indiana, through our fulfillment center partner Entermarket.

Inbound receiving for **new stock inventory** from printing partners should be shipped to:

Dexterity Receiving
c/o EnterMarket
6402 Corporate Drive
Suite 101
Indianapolis, IN 46278

Fulfillment Center Contact for scheduling delivery appointments:

Melissa Gray

Email (preferred): mgray@entermarket.com

Phone: (317) 983-6779

RETURNS INSTRUCTIONS

Bookseller and distributor accounts should send returns of product in saleable condition to:

ATTN: Dexterity Returns
EnterMarket
6402 Corporate Drive
Suite 101
Indianapolis IN 46278

Please include detailed information on what is being returned as well as a returns reference number within each carton. Returns will be credited without restocking fees but at the highest given discount for an account.

While returns authorization is not required, please also submit copies of all returns documents upon returns shipment, either electronically to finance@dexteritycollective.co or with hard copies mailed to:

ATTN: Returns Info
Dexterity
604 Magnolia Lane
Nashville, TN 37211

INVOICING AND PAYMENT INFO

Payments are accepted via check, electronic funds transfer, credit card, or Paypal. Please add 3% to payment amounts for all credit card and Paypal payments. Mail checks to:

Dexterity Accounts Receivable
604 Magnolia Lane
Nashville, TN 37211

Please contact Kim West at finance@dexteritycollective.co with any invoicing, payments, billing, and returns questions.

MEDIA INQUIRIES

If you have a media inquiry, need press kit info or review copies, or you'd like to request an author interview or appearance, please contact Regan Kennamer at regan@dexteritycollective.co.

ANY OTHER QUESTIONS?

For general information and questions not answered in this document, contact us at info@dexteritycollective.co.